

Kia takatū ki te kake

Pōkaitahi Kaihoko o Aotearoa (Taumata 3) E wātea ana mā te tā, mā te ipurangi rānei

Kei o kaihoko āwhina pea ngā pūmanawa ki te kake me te āwhina i tō pakihi kia angitu ai. I waihangatia Te Pōkaitahi Kaihoko o Aotearoa (Taumata 3) hei āwhina ki te whakatutuki i tērā, me te āwhina ki te kawē i tō pakihi ki taumata kē atu.

He māmā te tuku atu ki o kaimahi, i a rātou e mahi ana, ka hāngai hoki ki tō pakihi. Ka piki ngā pūkenga o o kaimahi i te wāhi ki: ngā tutukinga toa, te mōhio ki ngā rawa, te ārai ngarohanga, te hauora me te haumaruru me ētahi atu anō...



Ngā hua ki tō pakihi

Mā te whakapiki i ngā pūkenga o o kaimahi i tēnei hōtaka whakangungu inamata, koe e āwhina kia:

- ▶ whakakapi i ngā kawatau a o kiritaki mō te pai o te manaakitanga
- ▶ whakapiki i te māpua me ngā hokonga
- ▶ whakapai ake tonu i tō tāpaenga ratonga me ngā pūkenga hou
- ▶ whakaihihi me te pupuri ki ngā kaimahi whai pūkenga.



Ngā hua ki o kaimahi

Mā te whakapiki i ngā pūkenga o o kaimahi i tēnei hōtaka whakangungu inamata, rātou e āwhina kia:

- ▶ kawē ake i ētahi haepapa anō
- ▶ mārāma ki tō rātou hiranga i te wāhi ki ngā kiritaki me te pakihi
- ▶ whakapiki i te māha mahi me te whakahihiko
- ▶ whakawhanake i o rātou ara mahi mā tēnei tohu e mōhiohia ana e te motu.



He aha te ara ki 'Reader's Digest Most Trusted Brand'

I pīrangī hanga a **Resene** i tētahi pakihi e kōunga ana ngā hautaonga me te manaaki kiritaki. I pīrangī hoki ki te pupuri me te whakanui i ngā kaimahi rawe.

Urupare: Mā te whakapiki i ngā pūkenga o te rau kaimahi mā ngā Pōkaitahi Kaihoko o Aotearoa (Taumata 3 me te 4), ka whakamana a Resene i ōna paerewa kōunga, ā, ka āwhina ki te whakanui me te pupuri i ngā kaimahi kua whai i ngā tohu e mōhiotia ana e te motu, me tētahi hōtaka hua.

Putanga: Nā tā Resene aro ki te kōunga i whakawhiwhia ai ia ki tā Reader's Digest Most Trusted Brand in NZ 2014. E ai ki te Kaiwhakahaere Kaihoko o Resene ki Waitaha, ki a Andy McPherson: "Ko tā ServiceIQ he whakaako i te tangata kia rawe ai āna mahi, kia tiketike hoki tāna manaaki kiritaki. Hei āpiti ki ngā wheako, ka whai tohu tūturu te tīma ki te whanake i ō rātou ara mahi."

Ngā āhuatanga o te hōtaka – Ngā pūkenga angitu



Ka whai ō kaimahi i ēnei pūkenga waiwai, ā, ko tō pakihi ka whai hua. Anei te whakarāpopototanga o tā rātou e ako ai:

Whānui	Tutukinga o te toa	Matatau waiwai o ngā kaimahi	Te whakahaere rawa
<ul style="list-style-type: none"> ▶ Te mārama ki tō toa, ō kiritaki me ō rawa. ▶ Ture. ▶ Hauora me te Haumaruru ▶ Whakahaere Tūraru. 	<ul style="list-style-type: none"> ▶ Te āwhina i te whakahaere kaimahi, rauemi hoki. ▶ Ngā kaupapahere me ngā tukanga ārai ngarohanga 	<ul style="list-style-type: none"> ▶ Ngā tauwhitiwhiti i waenga i ngā kaimahi, ngā whakahaere me ngā kiritaki. ▶ Te urupare ki ngā amuamu a ngā kiritaki. 	<ul style="list-style-type: none"> ▶ Te whakahaere i te nui hautaonga ▶ Te whakauru i ngā Tukanga Whakahaere Whānui (SOP).

He aha te pai o ServiceIQ?



He wāhanga a ServiceIQ o Te Pūkenga – New Zealand Institute of Skills and Technology.

Ko mātou tō kōtuinga kua whakamanahia e te ahumahi. Waihoki, e ū ana mātou ki te āwhina i a koe ki te hanga i tētahi pakihi angitu mā te manaaki kiritaki kei te taumata ā-ao. Ko mātou ngā mātanga whakangungu wāhi mahi mō ngā kaitukumahi rāngai whakarato o te rererangi, te ahumahi manaaki, te kaihoko, te hāereere, te tāpoi, me ngā whare tongarewa. Ka āwhina mātou i ā mātou kiritaki kia angitu ai mā te whakapiki i ngā pūmanawa.

He āpitihanga

Ko tēnei hōtaka pūkenga waiwai te kotahi o roto mai i te huhua e whai hua ai tō pakihi me ō kaimahi. Me kōrero ki tō Kaitohu Whakangungu ServiceIQ mātanga mō ētahi kupu āwhina herekore me ētahi hōtaka e hāngai ana ki ō matea.